

Cashiers

SOC: 41-2011 • Career Profile Report

■ Key Facts

\$31,190

Median Salary

3,157,200

Employment

-10.0%

Growth Rate

■ Requirements & Salary Range

Education: No formal educational credential

■ Automation Risk Assessment

Medium Risk - 38.0% probability of being automated in the next 10-20 years.

This job has some routine elements but still requires human judgment and interaction.

■■ Work-Life Balance

7.4/10 - Good work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	4.4/10	Investigative	5.0/10
Artistic	5.4/10	Social	8.0/10
Enterprising	9.0/10	Conventional	5.8/10

■ Top Skills Required

Communication skills, Customer-service skills, Dexterity, Near vision, Physical stamina

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Cashiers process transactions and **handle payments for goods and services**. They scan items, receive payments, provide receipts, and assist customers with inquiries. Their work is critical in retail, grocery, and service industries to ensure smooth, accurate, and efficient customer transactions.

This career is well suited for individuals who enjoy customer service, accuracy, and working in fast-paced environments.

What Do Cashiers Do?

These professionals manage transactions, provide customer service, and maintain accurate records of sales.

Common responsibilities include:

- Scanning items and processing payments through cash registers or point-of-sale systems
- Handling cash, credit, and digital payments accurately
- Providing receipts, change, and customer assistance
- Answering questions about products, pricing, or store policies
- Bagging or packaging purchased items as needed
- Maintaining a clean and organized checkout area
- Reporting discrepancies or issues to supervisors

Key Areas of Cashiering

Cashiers may specialize or focus on specific tasks:

- Retail Transactions: Processing sales in grocery, clothing, or department stores
- Customer Service: Assisting customers with inquiries, returns, and complaints
- Point-of-Sale Operation: Operating registers, scanners, and payment systems
- Accuracy and Recordkeeping: Ensuring transactions are correctly processed and recorded
- Assisting in Store Operations: Supporting restocking, organization, and safety in checkout areas

Skills and Abilities Needed

Cashiers combine attention to detail with customer service and basic technical skills.

Core Professional Skills

Personal Qualities That Matter

Education and Career Pathway

This role typically requires minimal formal education and on-the-job training:

- High School Diploma or GED (common but not always required): Basic math and communication skills
- On-the-Job Training: Learning register operation, store policies, and customer service procedures
- Continuous Learning: Staying updated on store systems, promotions, and procedures

Where Do Cashiers Work?

They are employed in a variety of retail and service settings:

- Grocery Stores and Supermarkets
- Retail and Department Stores
- Restaurants and Food Service Establishments
- Gas Stations and Convenience Stores
- Entertainment Venues and Service Counters

Work environments include checkout counters, customer service areas, and retail floors.

Is This Career Difficult?

This career requires attention to detail, patience, and the ability to work efficiently. Cashiers must manage transactions accurately, assist diverse customers, and maintain composure in busy or stressful situations.

Who Should Consider This Career?

This career may be a strong fit if you:

- Enjoy interacting with customers
- Are detail-oriented and accurate with transactions
- Can work in fast-paced or repetitive environments
- Have good communication and problem-solving skills
- Want a role that supports retail or service operations

How to Prepare Early

- Take courses in math, customer service, or business basics
- Gain experience through part-time or volunteer roles in retail or food service
- Develop communication, patience, and problem-solving skills
- Learn to operate cash registers or point-of-sale systems
- Practice accuracy and efficiency in handling transactions

Cashiers ensure smooth and accurate transactions, supporting customer satisfaction and efficient retail operations.

*Generated by StartRight • Data from U.S. Bureau of Labor Statistics & O*NET*

Source: <https://www.bls.gov/ooh/sales/cashiers.htm>