

Flight Attendants

SOC: 53-2031 • Career Profile Report

■ Key Facts

\$67,130 Median Salary	130,800 Employment	+9.0% Growth Rate
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■ Requirements & Salary Range

Education: High school diploma

■ Automation Risk Assessment

Medium Risk - 35.0% probability of being automated in the next 10-20 years.
This job has some routine elements but still requires human judgment and interaction.

■ Work-Life Balance

8.0/10 - Excellent work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	8.6/10	Investigative	4.4/10
Artistic	3.4/10	Social	5.8/10
Enterprising	4.8/10	Conventional	7.4/10

■ Top Skills Required

Attentiveness, Communication skills, Customer-service skills, Decision-making skills, Physical stamina

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Flight Attendants provide safety, comfort, and customer service **to passengers on commercial, private, or charter aircraft**. They ensure compliance with safety regulations, assist during emergencies, and attend to passengers' needs. Their work is critical in aviation, transportation, and customer service.

This career is well suited for individuals who enjoy travel, customer interaction, and safety-focused responsibilities.

What Do Flight Attendants Do?

These professionals monitor passenger safety, provide in-flight services, and respond to emergencies.

Common responsibilities include:

- Conducting pre-flight safety checks and briefings
- Demonstrating safety procedures and equipment usage
- Assisting passengers with seating, luggage, and special needs
- Serving food, beverages, and other amenities during flights
- Monitoring cabin conditions and addressing passenger concerns
- Responding to medical or security emergencies
- Coordinating with pilots and ground staff for flight operations

Key Areas of Flight Attendant Duties

Flight attendants may focus on passenger service, safety, or specialized operations:

- **Safety and Emergency Procedures:** Ensuring passenger compliance and responding to incidents
- **Customer Service and Comfort:** Assisting passengers and providing in-flight amenities
- **Medical Assistance:** Administering first aid or coordinating care during emergencies
- **Cabin Management:** Monitoring seating, cleanliness, and cabin conditions
- **Communication and Coordination:** Collaborating with flight crew and ground personnel

Skills and Abilities Needed

Flight attendants combine interpersonal, safety, and problem-solving skills.

Core Professional Skills

Personal Qualities That Matter

Education and Career Pathway

This role typically requires formal training and certification:

- **High School Diploma or GED (minimum):** Basic math, reading, and communication skills
- **Flight Attendant Training Program:** Airline-provided training covering safety, emergency procedures, and customer service
- **Certification and Licensing:** Federal or regulatory certification for airline personnel
- **On-the-Job Experience:** Practical experience through supervised flights
- **Continuous Learning:** Staying updated on safety regulations, emergency protocols, and airline policies

Where Do Flight Attendants Work?

They are employed in organizations that operate commercial or private aircraft:

- Airlines and Charter Companies
- Corporate Flight Departments
- Government or Military Aviation
- Private Aviation Services

- Travel and Tourism Organizations

Work environments include aircraft cabins, airport facilities, and in-flight settings.

Is This Career Difficult?

This career requires strong interpersonal skills, adaptability, and stamina. Flight attendants must manage passenger needs, maintain safety, and respond to emergencies in a fast-paced and confined environment.

Who Should Consider This Career?

This career may be a strong fit if you:

- Enjoy customer service and interacting with people
- Can remain calm and make decisions under pressure
- Are flexible and willing to travel frequently
- Have strong communication and problem-solving skills
- Want a career ensuring safety and comfort in aviation

How to Prepare Early

- Take courses in customer service, communication, or hospitality
- Develop problem-solving, first aid, and interpersonal skills
- Gain experience in service-oriented or safety-related roles
- Research airlines' flight attendant programs and training requirements
- Stay informed on travel regulations, aviation standards, and safety procedures

Flight attendants ensure passenger safety, provide in-flight services, and support the smooth operation of air travel, creating a secure and comfortable experience for travelers.

*Generated by StartRight • Data from U.S. Bureau of Labor Statistics & O*NET*

Source: <https://www.bls.gov/ooh/transportation-and-material-moving/flight-attendants.htm>