

Taxi Drivers, Shuttle Drivers, and Chauffeurs

SOC: 53-3053 • Career Profile Report

■ Key Facts

\$36,660

Median Salary

447,900

Employment

+9.0%

Growth Rate

■ Requirements & Salary Range

Education: No formal educational credential

■ Automation Risk Assessment

Medium Risk - 35.0% probability of being automated in the next 10-20 years.

This job has some routine elements but still requires human judgment and interaction.

■■ Work-Life Balance

5.8/10 - Fair work-life balance

■ Personality Fit (RIASEC)

Higher scores indicate better personality fit for this career type.

Realistic	8.6/10	Investigative	4.4/10
Artistic	3.4/10	Social	5.8/10
Enterprising	4.8/10	Conventional	7.4/10

■ Top Skills Required

Customer-service skills, Dependability, Hand–eye coordination, Patience, Visual ability

✓ Strengths

- High Demand
- Flexible Work
- Continuous Learning

■ Challenges

- Burnout Risk
- Rapid Technological Change

■ What They Do

Taxi Drivers, Shuttle Drivers, and Chauffeurs transport **passengers safely and efficiently to their destinations**. They navigate streets, follow traffic laws, and provide customer service while maintaining vehicles. Their work is critical in transportation, travel, and urban mobility.

This career is well suited for individuals who enjoy driving, interacting with people, and providing reliable transportation services.

What Do Taxi Drivers, Shuttle Drivers, and Chauffeurs Do?

These professionals pick up and drop off passengers, follow routes, and ensure a safe and comfortable ride.

Common responsibilities include:

- Picking up and transporting passengers to specified destinations
- Planning and following efficient routes
- Adhering to traffic laws, safety regulations, and company policies
- Maintaining vehicle cleanliness and performing basic maintenance checks
- Collecting fares or processing payment transactions
- Providing courteous customer service and assistance
- Reporting incidents, accidents, or vehicle issues to supervisors

Key Areas of Driving Services

Drivers may specialize in particular services, vehicles, or client types:

- Taxi Services: Providing local transportation for individual passengers
- Shuttle and Transportation Services: Operating airport, hotel, or corporate shuttles
- Chauffeur Services: Driving private or executive clients in luxury vehicles
- Route Planning and Navigation: Ensuring timely and efficient transport
- Safety and Vehicle Maintenance: Performing inspections and following traffic regulations

Skills and Abilities Needed

Drivers combine technical driving skills, navigational ability, and customer service expertise.

Core Professional Skills

Personal Qualities That Matter

Education and Career Pathway

This role typically requires minimal formal education and specialized training:

- High School Diploma or GED (common): Basic math, reading, and communication skills
- Driver Training and Licensing: Obtaining appropriate driver's licenses and certifications
- On-the-Job Training: Learning local routes, company procedures, and customer service standards
- Professional Development (optional): Defensive driving courses, specialized vehicle training, or certification programs
- Continuous Learning: Staying updated on traffic laws, technology, and navigation tools

Where Do Taxi Drivers, Shuttle Drivers, and Chauffeurs Work?

They are employed in organizations providing passenger transportation services:

- Taxi and Ride-Hailing Companies
- Airports, Hotels, and Resorts
- Corporate Transportation Services
- Private Chauffeur or Limousine Services

- Shuttle and Public Transport Services

Work environments include streets, highways, urban areas, vehicles, and terminals.

Is This Career Difficult?

This career requires driving skills, attention to safety, and customer service ability. Drivers must navigate traffic, respond to unpredictable conditions, and maintain professionalism with passengers.

Who Should Consider This Career?

This career may be a strong fit if you:

- Enjoy driving and navigating city streets or routes
- Are responsible, attentive, and safety-conscious
- Can communicate effectively with passengers
- Have patience and adaptability for varying conditions
- Want a career providing transportation and mobility services

How to Prepare Early

- Take courses in driver safety, traffic rules, and navigation
- Gain experience driving in different traffic and weather conditions
- Learn basic vehicle maintenance and inspection
- Develop customer service and communication skills
- Obtain the appropriate driver's license and certifications for your area

Taxi drivers, shuttle drivers, and chauffeurs provide safe, reliable, and efficient transportation services, ensuring passengers reach their destinations comfortably and on time.

*Generated by StartRight • Data from U.S. Bureau of Labor Statistics & O*NET*

Source: <https://www.bls.gov/ooh/transportation-and-material-moving/taxi-drivers-and-chauffeurs.htm>